

## OUR MISSION

*To gentle the journey through serious illness and loss with skill and compassion.*



Montgomery Hospice and Prince George's Hospice is part of a nonprofit that provides professional medical care to those living with a life-limiting illness. We serve residents of Montgomery and Prince George's Counties, and we have been caring for patients and families for almost 40 years.

We are not part of the county government or any other organization. We rely on community donations to fund charity care, grief support and education, complementary therapies, and Montgomery Kids, our pediatric hospice.



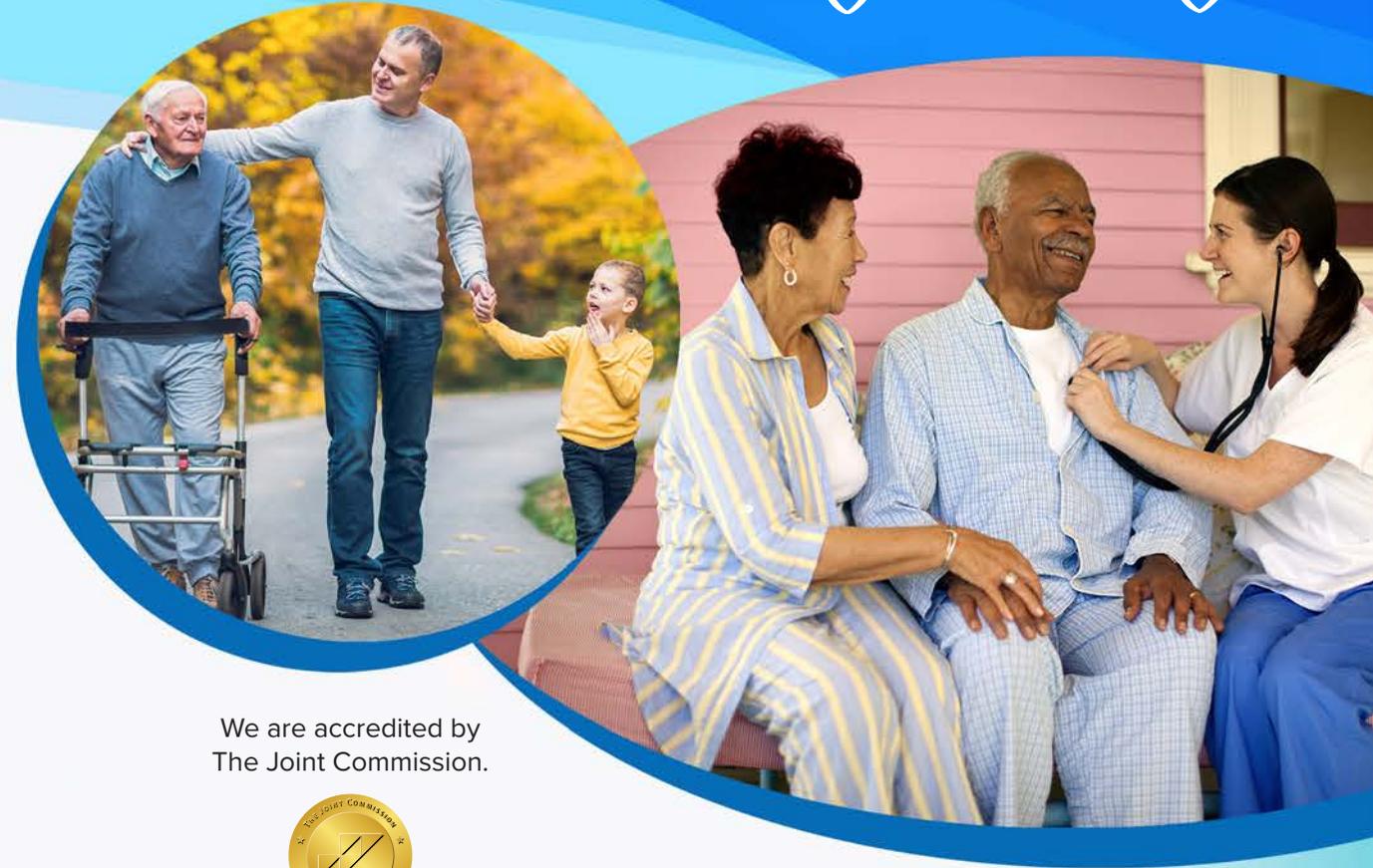
## WHAT IS HOSPICE?

Hospice is care that focuses on medical and personal comfort for those living with a life-limiting illness.

- It allows patients to live life to the fullest by providing skilled comfort care and symptom management.
- It offers caregivers and family members the physical, emotional, and spiritual support necessary to continue providing the best possible care for their loved ones.

Our care is tailored to every patient and their family's needs. We are guided by their wishes and beliefs, ensuring that skill, compassion, and cultural competence are the foundations of our service.

Hospice is not just for a person's last few days or weeks. Patients can benefit from hospice services for months, or even longer.



We are accredited by  
The Joint Commission.



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**We are the stewards  
of a sacred trust**

**Call Us Any Time, Any Day  
(301) 921-4400**

We provide care for our seriously ill neighbors in Montgomery and Prince George's Counties who have decided – after talking with their doctors – to concentrate on living their lives as fully as possible by seeking comfort and symptom management, and focusing on their goals of care.

### Is hospice only for people with cancer?

No. We can help patients with any illness, including cancer, dementia, heart disease, lung disease, and others.

### Where do patients receive hospice services?

We care for patients and families in their own homes, wherever they may be - including at assisted living facilities and nursing homes. We also provide for patients at Casey House, our acute-care in-patient facility. Casey House is the only healthcare facility in Montgomery County exclusively designed for hospice patients.

### Who cares for the patient?

An experienced team of professionals – doctors, nurses, hospice aides, social workers, spiritual counselors (chaplains), and trained volunteers – working together to care for the patient.

### Do patients' family doctors stay involved when a patient chooses hospice?

Yes, patients can keep their own doctors while receiving hospice services. Their doctors will consult with the hospice physician to review goals and courses of care.



### How are hospice services paid for?

Hospice is paid for by Medicare (Part A), Medicaid, and private health insurance. If a patient is not covered by any of these programs and has no other way to pay, we will never let financials be a barrier to their care.

### What are complementary therapies?

Along with conventional medical care, we can provide comfort and ease from pain and anxiety with techniques such as massage, music, aromatherapy, and pet visits, among others.

### How are decisions about patient care made?

We respect and honor the wishes of our patients. Their priorities guide us.

### When do patients choose hospice?

Patients choose hospice when it becomes clear that a cure is no longer likely, and they want comfort care to live as fully as possible. For some patients, hospice can be a welcome alternative to staying in - or returning to - a hospital.

### Can patients who sign up for hospice change their minds?

Yes. Patients can stop hospice care whenever they want, for whatever reason. They can call us any time and restart hospice services.

### Do patients ever leave hospice?

Yes. Some patients improve and stop hospice services.

### What is Casey House?

Casey House is a warm, home-like facility designed for hospice patients. If a patient has difficult symptoms that need specialized attention, the patient may need to go to Casey House for a

short period of time. After the symptoms are managed, the patient can return home.

### How is Casey House different from other facilities?

Casey House has a highly skilled team of professionals who are experts in end-of-life care. This include doctors, nurses, hospice aides, social workers, and chaplains, with additional help from volunteers. Patients have private bedrooms with personal bathrooms. Family members are welcome 24 hours a day.



Casey House Meditation Room

### How do you help with grief?

We have counselors with advanced professional degrees, supporting families for 13 months after their loved one dies. This support includes phone counseling, groups, workshops, and mailings at no cost to the family.

We also provide grief education to community groups and employees in the workplace. Support groups and workshops have no cost for anyone who lives or works in Montgomery or Prince George's Counties.



### What should patients or families do if they are considering hospice care, or if they have questions about hospice?

- Ask their doctor to discuss all their options, which may include hospice care.
- Call us for information or ask us to visit to provide detailed information.
- Call us back with more questions. We want families to fully understand their options, and we will respect any decision made. Call us at (301) 921-4400.

### What services are provided by Montgomery Hospice & Prince George's Hospice?

- Expert pain and symptom relief
- Medications
- Medical equipment, such as oxygen, wheelchairs, walkers, and hospital beds
- Medical supplies
- Nurses available in person 24 hours a day, 7 days a week
- Education on what to expect and how to cope
- Assistance with patient personal care
- Complementary Therapies
- Volunteers
- Grief support